

We would like to start by thanking you for your custom and support throughout 2023. It has been a fantastic year for us at Lawrence Operations and we couldn't have done it without you. We hope 2023 has been a success for you too and we look forward to seeing what 2024 has in store.

2024 STAFFING UPDATES



In 2024, we're going to be focusing on expanding our team to meet the growing demands from our existing customers. Our plan includes transitioning part-time staff to full-time roles to uphold our commitment to exceptional service. Additionally, we're excited to create new staffing opportunities to further strengthen our capabilities and address the evolving needs of our expanding customer base. These initiatives underscore our dedication to providing top quality service and fostering professional growth within our team.

NEW BUSINESS PROSPECTS

In 2024, we're excited to expand our clientele for delivery services covering ambient, chilled, and frozen goods, along with delivery inspection and storage solutions. We look forward to welcoming new clients on board and providing the best quality end-to-end logistics solutions tailored to their needs. Here's to more successful partnerships in the coming year!



CUSTOMER SATISFACTION SURVEY

A heartfelt thank you to everyone who took the time to participate in our Customer Satisfaction Survey. We are delighted to share the fantastic news that we received a perfect 10/10 rating across the board in all areas. Your feedback is invaluable, and it is immensely gratifying to know that our efforts to provide exceptional service are resonating with you. A couple of the comments we received further affirm our commitment to excellence: "The team is always helpful and accommodates all of our needs," and "10 out of 10. Everything is just perfect. Great communication. Top-class service." These positive testimonials inspire us to continue delivering outstanding experiences and reinforce our dedication to meeting and exceeding your expectations. Thank you for your continued support!

THANK YOU!



Wishing you all a Merry Christmas and a Happy New Year! As we celebrate the festive season, we want to express our gratitude for your continued support once again. Looking ahead to 2024, we are excited about the opportunities and challenges the new year will bring. We are committed to continuing to build a strong and mutually beneficial connection in the coming year. May 2024 be a year filled with prosperity, success, and joy for you and your loved ones. Cheers to a fantastic year ahead!

LAWRENCE OPERATIONS
TAKING THE STRESS AWAY

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